



Blackwire 7225

Corded USB Headset

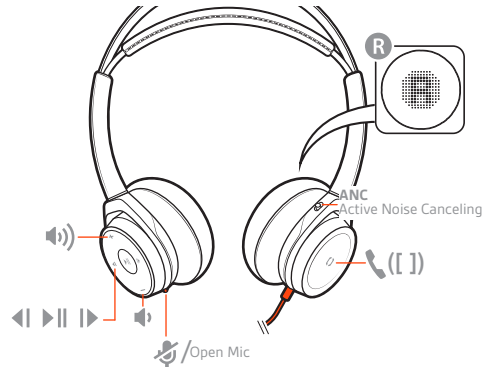
User Guide

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Setup

Headset overview



| | |
|---------|---|
| | Volume up |
| | Volume down |
| | Track backward |
| | Play/pause audio |
| | Track forward |
| | Call button ([]) |
| | Mute/unmute |
| OpenMic | To hear your surroundings, tap the mute button to activate OpenMic while headset is idle (not on a call). To deactivate, tap the mute button again. |
| ANC | Active noise canceling: switches ANC off and on. |

Load software

Customize your device behavior through advanced settings and options with Poly Lens Desktop App. Some softphones require the installation of Poly software to enable device call control (answer/end and mute) functionality. Download: poly.com/lens.

NOTE Device settings are also available in Plantronics Hub Desktop App.

Update your Poly device

Keep your firmware and software up-to-date to improve performance and add new features to your Poly device.

Update your device using your computer with Poly Lens Desktop App. Download at poly.com/lens.

While updating:

- Do not use your Poly device until the update is complete.
- Do not start a second update from a second device.
- Do not stream media.
- Do not answer or place a call.

Daily Use

Fit **IMPORTANT** *Headset microphones are on the front of your earcups.*

For best call audio, ensure that left and right earcups are on the correct ear.



Make a call Dial using your softphone application.

Answer or end a call Tap the Call  button or use your softphone.

- Answer a second call**
- 1 While on a call, press the headset Call button for 2 seconds to answer the second call. This will place the first call on hold.
 - 2 To switch between the calls, press the headset Call button for 2 seconds.

Redial When not on an active call, double-tap the call button to redial the last call.

Hold Press and hold the call button for 2 seconds to put a call on hold.

Mute While on an active call, tap the Mute button.

Mute reminder If mute reminder is on, an alert repeats when you speak to remind you that mute is activated. Customize your settings in Poly Lens Desktop App.

Volume **Listening volume**
Press the Volume up (+) or Volume down (-) button.

Adjust headset microphone volume (softphone)
Place a test softphone call and adjust softphone volume and PC sound volume accordingly.

More Features **Active Noise Canceling (ANC)**
Active Noise Canceling (ANC) reduces external noise and enhances your music and sound quality. Slide the switch to activate or deactivate ANC.

OpenMic
While not on a call, tap the red Mute button to activate OpenMic and hear your surroundings. Control the level of ambient noise you hear by adjusting the volume.

Support

NEED MORE HELP?

poly.com/support

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